

Solivita Visitor's Pass Procedure

- Visitor's Passes are **only necessary if guests are going to use the amenities**. Amenities include, but are not limited to: all outdoor pools, fitness centers, computer room, all courts: tennis, pickleball, etc., the movies, if the guest is attending a class or playing cards in the facilities. If guests are coming to have dinner at a Resident's home, any of the restaurants, or just to visit, the guest does not need a visitor's pass.
- Purchase a pass for each guest 3 years of age and better. Youth are ages: 3 to 17, and Adults are age: 18 and better.
- Purchase Visitor's Passes at these two locations:

The Palms Activities Desk:
863-496-1530

Riviera Spa and Fitness Center:
863-427-7130

The Palms Pool - Children's Swim Time:
Noon to 4pm – Monday thru Friday
All Day – Saturday & Sunday

Riviera Spa & Fitness Center
Pools – both Indoor and Outdoor are
ADULT ONLY

A receipt will be given to the homeowner showing the assigned tracking number on the card front and how much was paid. Refunds will NOT be issued for unused days.

- Passes may be purchased seven days in advance of activation date. Single Day Passes may be purchased three days in advance of activation date.
- Guests may use the amenities/facilities for a **maximum of 30-days per calendar year**.
 - Fee - \$1.00 per day
 - \$5.00 for 7-days (30-days maximum allowed)
 - Adult visitors receive an activated pass allowing access to the amenities without the homeowner.
 - Youth visitors receive a non-activated pass and must be accompanied by an adult at all times.
 - Number of guest passes allowed at one time, per household – ten guests. Guests numbering eleven or more are considered a party and a Resident Event Request Form is available through the Lifestyles office. For more information call: 863-427-7125.
- Guests "While You are Away"
 - Residents out-of-town with relatives/friends using their home: please email the Membership Dept. at SolivitaMembership@AAMFL.com to request guest passes. Direct questions to 863-866-8690. Please provide the guest's names – if they are adult or youth, visitation dates and indicate where the passes will be purchased - at the Palms or Riviera Spa & Fitness Center.
- Return Passes
 - Return all passes to the location where purchased or use the "Drop Box" located on the wall outside of the Administration Building (West end of building)
 - **Fee for lost or damaged passes is \$25.**
 - When cards are not returned, a courtesy call will be given to the homeowner.
- Remember
 - Residents must be **present** and show their Solivita ID Card when purchasing passes. Guests showing Resident ID's will not be issued passes without the resident being present.
 - Passes can be purchased prior to guest arrival.
 - Homeowner assumes the responsibility for the actions of their guests.
 - Any guests without passes will be asked to leave the facility.