

# Solivita Membership Services

## New Resident Orientations

Orientations are scheduled weekly every Tuesday and Thursday, by appointment only, in the Administration building starting at 10 am and last approximately two hours. Appointments for Orientation can be made after closing by contacting the following offices:

-Membership Coordinator Vickie Kellogg at [vkellogg@Evergreen-LM.com](mailto:vkellogg@Evergreen-LM.com) or 863-427-7143

-Asst. Membership Coordinator Paula Mancuso at [pmancuso@Evergreen-LM.com](mailto:pmancuso@Evergreen-LM.com) or 863-866-8690

-the Lifestyles Liaison in the new home sales center at 863-427-7120 for new construction after close

Picture ID Badges for all new residents will be done before Orientation. Please arrive 10-15 minutes earlier prior to Orientation so your picture can be taken. If it is not convenient to schedule an Orientation right away, ID Badges will be issued with proof of ownership, final signed HUD Statement, Certificate of Title or Warranty Deed.

Solivita Village Tours are available with the Lifestyles Liaison by appointment. Please call 863-427-7120.

## Picture ID Badges

Badges that are broken where the lanyard attaches are replaced at no cost. Lost or broken Badges are replaced for \$15. Broken badges must be returned with request for replacement or when picking up replacement.

Appointments for Pictures can be made by contacting Paula Mancuso at [pmancuso@Evergreen-LM.com](mailto:pmancuso@Evergreen-LM.com) or by contacting Vickie Kellogg at [vkellogg@Evergreen-LM.com](mailto:vkellogg@Evergreen-LM.com).

## Gate Transponders

Replacement Transponders can be requested by returning your transponder to the membership office. **The Transponder that is not working needs to be turned in at time of replacement.**

Transponders that are not working are replaced at no cost. Lost or missing Transponders are replaced for \$40. All transponders must accompany this request prior to replacement. We don't want to deactivate the transponder that is working!

A third transponder can be purchased at a cost of \$40 by bringing in all vehicle registrations showing that you own three vehicles.